

## **PARENT and CARER CODE OF CONDUCT**

At Waterloo Primary School we are very fortunate to have supportive and friendly parents. Our parents / carers recognise that educating their children involves a partnership between home and school. Parents / carers understand the importance of a good working relationship with school and how essential this is in equipping their children with the necessary skills required as they move into adulthood. As a school we welcome and encourage parents/carers to participate fully in the life of our school.

The purpose of this policy is to remind all parents, carers and visitors to our school about their expected conduct, so that we can work together, to ensure a safe and positive school environment for our children.

### **RESPECT AND CONCERN FOR OTHERS AND THEIR RIGHTS**

This guidance supports the Home School Agreement which is issued to you, signed and agreed by you when your child joins Waterloo Primary School.

#### **We expect parents and carers to show respect and concern for others by:**

- supporting the respectful ethos of our school by setting a good example in their own speech and behaviour towards all members of the school community;
- working together with teachers for the benefit of children. This includes approaching the school to resolve any issues of concern and to discuss and clarify specific events in order to bring about a positive solution;
- reinforcing the school's policy on Behaviour;
- respecting the learning environment appropriately (both in school and off site),
- respecting the office environment and office staff (both in school and off site)
- respecting the requirements of the staff car park by not parking on site
- parking with consideration and respect for others when delivering and collecting children from school.

#### **In order to support a peaceful and safe school environment, the school does not tolerate:**

- disruptive behaviour which interferes with the operation of a classroom, the school office area or any other part of the school grounds
- using loud and/or offensive language, swearing or displaying temper or aggression towards staff or other members of the school community or partners
- abusive, threatening, malicious or inflammatory emails, phone or social network messages
- threatening harm or the use of physical aggression towards another adult or child. This includes approaching someone else's child in order to discuss or chastise them and physical punishment against your own child on school premises. (Some actions may constitute an assault with legal consequences.)

- damaging or destroying school property
- smoking and consumption of alcohol or other drugs or accessing the school site whilst intoxicated

### **Use of Social media websites:**

Increasingly, social media such as Facebook, Twitter and other websites are being used to fuel campaigns and complaints against schools, Headteachers, school staff, and in some cases other parents/pupils. Any concerns you may have must be made through the appropriate channels by speaking to the Class Teacher, the Headteacher or the Chair of Governors, so they can be dealt with fairly, appropriately and effectively for all concerned

### **At Waterloo Primary School we consider:**

- the use of social media websites being used in this way as unacceptable and not in the best interests of the children or the whole school community.
- In the event that any pupil or parent/carer of a child being educated at Waterloo Primary is found to be posting libellous or defamatory comments on Facebook or other social network sites, they will be reported to the appropriate 'report abuse' section of the network site. All social network sites have clear rules about the content which can be posted on the site and they provide robust mechanisms to report contact or activity which breaches this.
- The school will also expect that any parent/carer or pupil removes such comments immediately.
- In serious cases the school will also consider its legal options to deal with any such misuse of social networking and other sites.
- Additionally, and perhaps more importantly, is the issue of cyber bullying and the use by any member of the school community to publicly humiliate another by inappropriate social network entry. We will take and deal with this as a serious incident of school bullying.

### **At Waterloo Primary we will:**

- Conduct a thorough investigation into any reported incident
- If deemed to be serious enough a warning letter from the Headteacher will be issued.
- If deemed serious enough to warrant further action a ban from the playground/school buildings for a determined time will be sought and a letter will be issued from Legal Services in order to safeguard our school community.

***We trust that parents, carers and visitors will fully support this Code of Conduct.***

